Mindtree
A Larsen & Toubro Group Company

Redefining Possibilities for Delivery

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Safe Harbor

This presentation may contain forward-looking statements, which involves number of risks and uncertainties that could cause our actual results to differ materially from those in such forward-looking statements.

The conditions caused by the COVID-19 pandemic could decrease customer's technology spending, affecting demand for our services, delaying prospective customers' purchasing decisions, and impacting our ability to provide on-site consulting services; all of which could adversely affect our future revenue, margin and overall financial performance. Our operations may also be negatively affected by a range of external factors related to the COVID-19 pandemic that are not within our control. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.

How we delivered during the COVID-19 crisis

Client delivery

No
Billing loss or drop in service quality

61%
Minds reported increased productivity

6.5/7
Highest-ever customer satisfaction rating

People focus

1200+
Minds and dependents supported for testing

Exclusive tie-up with hospitals across all India locations

1 Million+ hours
spent by Mindtree Minds on learning

Seamless operations

Secured
boundary and Internet

Threat intel from **multiple sources**

Early malware detection
and response capability

Data leakage **monitoring**

Customer feedback on remote working

"Truly exceeds expectations. Mindtree has done an amazing job ensuring continuity and adapting to the need"

American multinational technology company

"The Mindtree team has been very flexible and has not sacrificed quality whatsoever. They have been proactive, understanding and did well in adapting"

An air transport communications and technology provider

"Mindtree team has done an excellent job in making sure of business continuity and resolved issues quickly and proactively"

An American financial services company

"WFH and challenges due to the pandemic crisis didn't affect productivity and output of the team. Team members handled the situation very well"

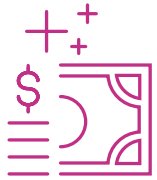
A German audio equipment manufacturing company

Changing business dynamics: Fueling an ever-evolving delivery

Rapid and scalable

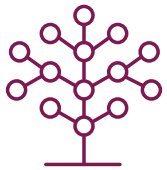
Created a data-driven marketing solution at scale for a global beauty brand

Business outcomes



Built price elasticity estimator for an international airline

Business agility

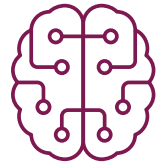


Implemented claims solution for a property insurer ahead of hurricane season

Boundary-less organization

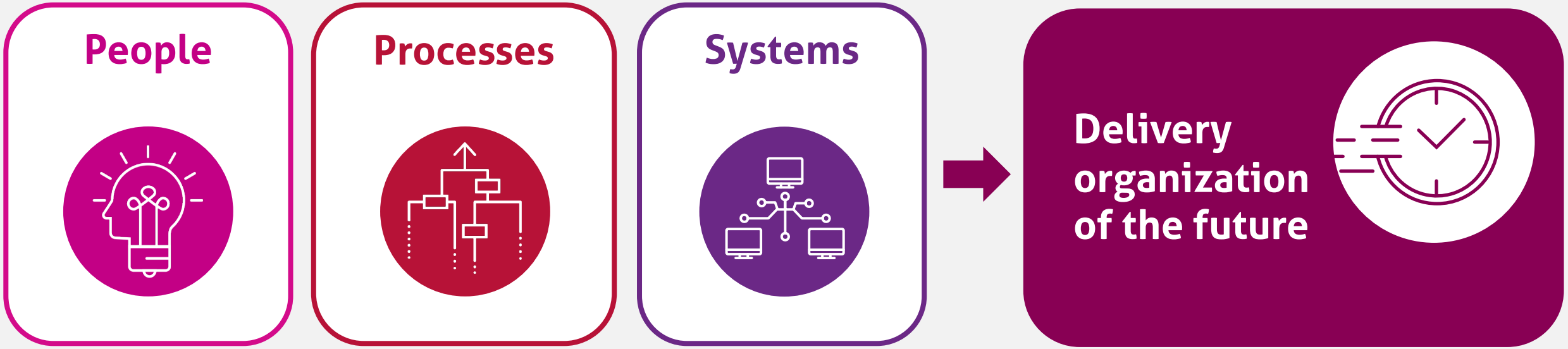
Plugged vulnerability and provided security consulting for a leading HR company

Aligning business and IT



Integrated delivery spanning across 7 business portfolios for a real estate and relocations service provider

A 3-pronged approach for ‘Delivery of the future’



People Preparing talent for the future

Delivery leadership program 'Capstone'

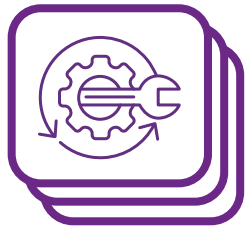
Robust 'Full Stack Engineers' framework

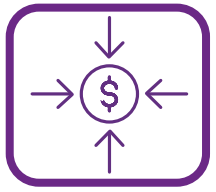
Nurturing multi-dimensional architects

Processes Growth-oriented delivery org design

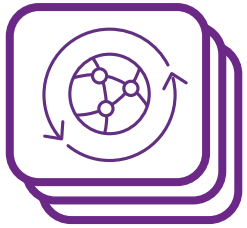
Systems

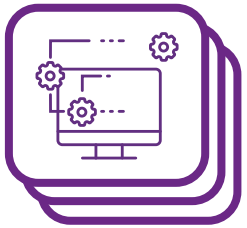
Our enterprise components


Service Requests


(ERP) Order to Cash Process

Governance Applications


Automation Tools/Library


Projects

Process Documentation

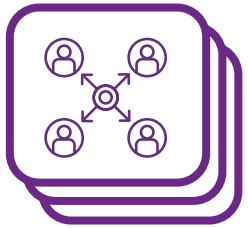
QA Tools

Metrics

Developer Tools & Software

Status Reports

Learning System


Employee Applications

Schedules

Financials

License Management

Approvals

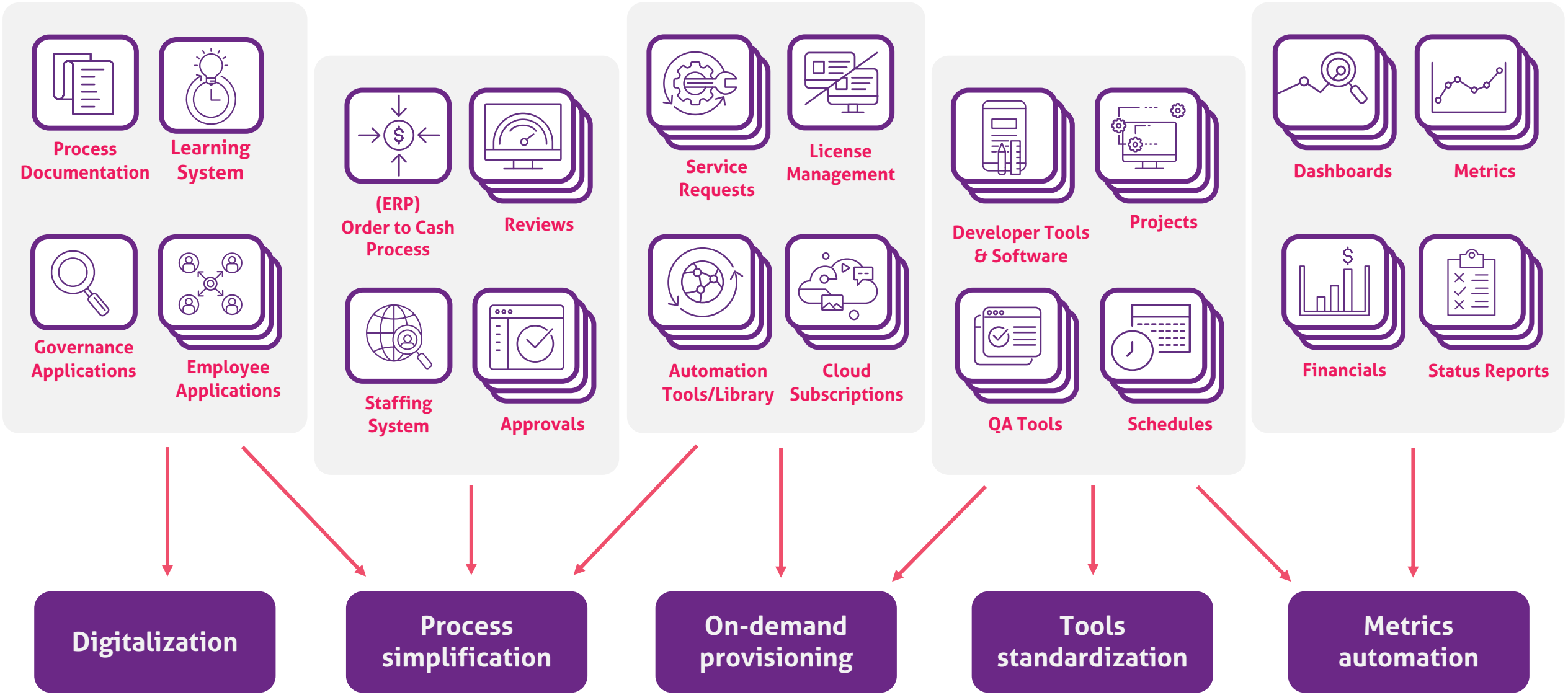
Staffing System

Reviews

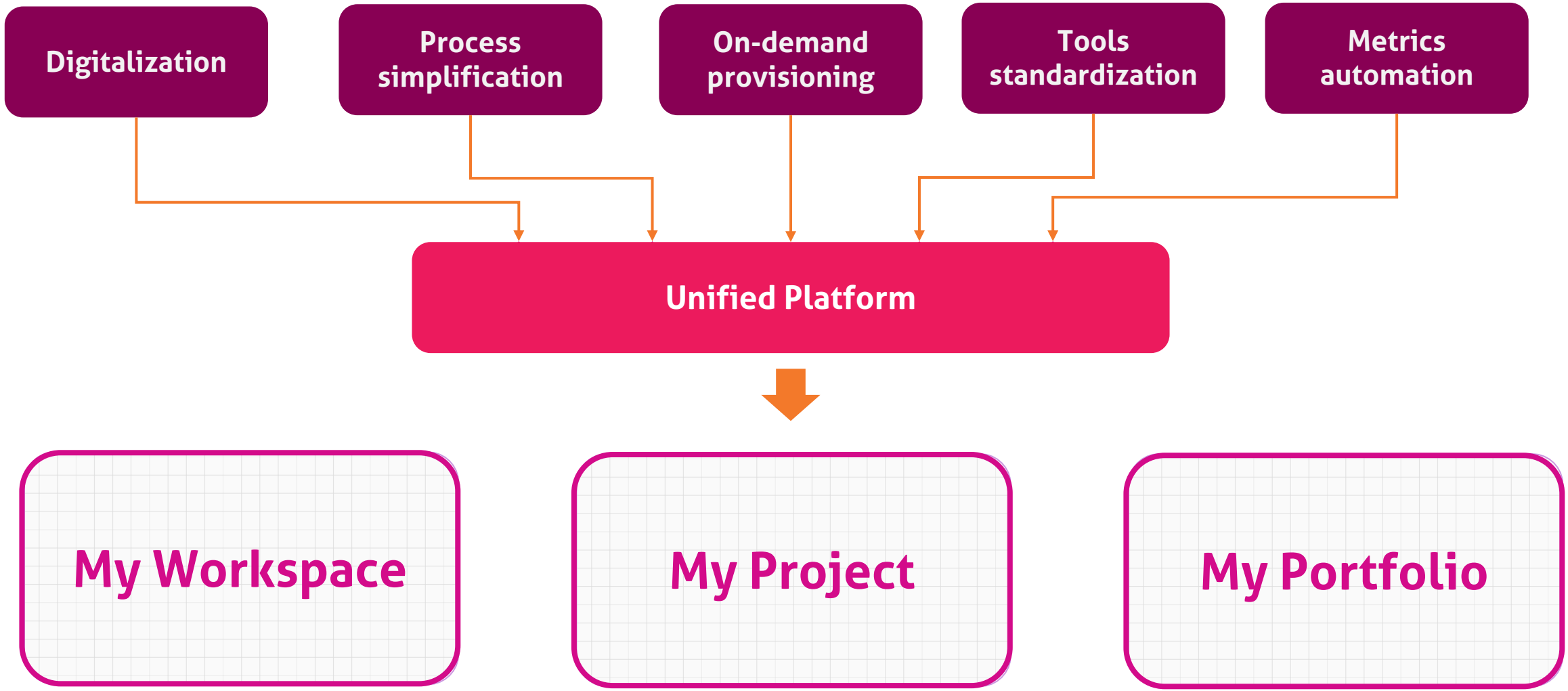
Cloud Subscriptions

Dashboards

Systems Reimagining the enterprise landscape with 'Digital Inside'



Unified and Composable platform for the Enterprise



Delivery Org of the future

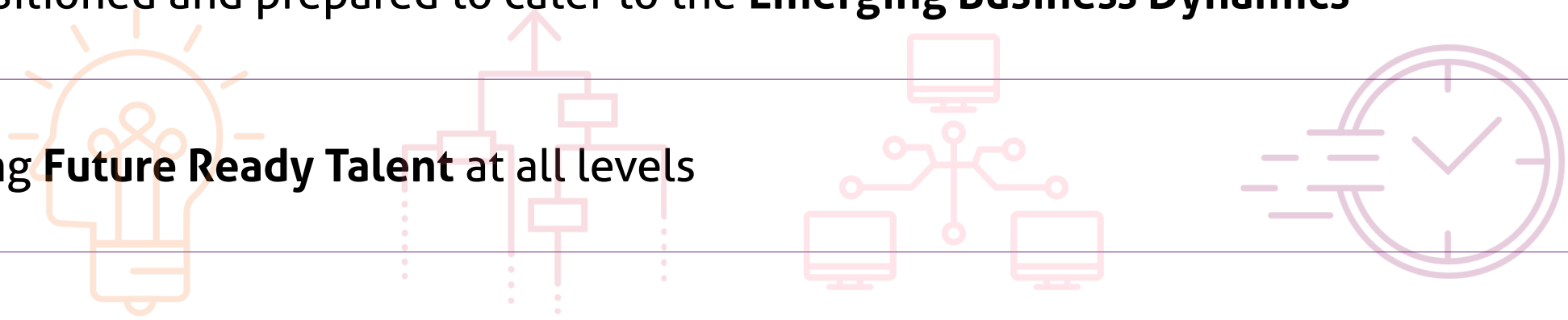
Resilient to crisis, utmost focus on security and earning our customers' trust

Well positioned and prepared to cater to the **Emerging Business Dynamics**

Nurturing **Future Ready Talent** at all levels

Delivery org design with **Product mindset, Secure delivery** and **Robust remote transition**

Digital Inside initiative creating the futuristic systems powering our delivery



Welcome to possible