



# Mindtree

*Welcome to possible*

## Predictable quality of 200+ banking applications. With one solution.

Great applications are the result of accelerated development and rigorous testing. At Mindtree, the two go together. We employ an ROI-based testing approach that factors in the customer's QA challenges and the end user's expectations.

With each project, we help customers deliver a defect-free solution by efficiently and effectively predicting and managing risks. Here's a story that illustrates how we work.

### The challenge

A leading US bank specializing in commercial banking services for emerging and specialized markets, needed a partner to manage end-to-end testing of 200+ applications. Their key challenges included an unpredictable service delivery, rising costs and the lack of a single-view metrics dashboard for testing.

### Our solution

Mindtree enabled a robust delivery model, with our in-depth understanding of the customer's business and IT needs. We designed a managed test function model as an end-to-end testing solution. This helped the customer predict and save IT costs and more importantly minimized risks in service delivery.

### Business impact

- 100% successful adherence to test cycle lead time
- 20% cost savings of test execution
- Consistent and measurable quality, through SLA based service delivery
  - $\geq 95\%$  DRE over one year
  - 90% on-time delivery
  - $\geq 95\%$  test coverage
- Improved predictability in costs and risks through unit-based price model



## Our approach

- End-to-end ownership and accountability of testing
- Established a service delivery mechanism defined by 17 SLAs
- Defined and normalized unit of work model
- Designed comprehensive system integration testing process for banking applications
- Automated testing through our proprietary banking test suite

## About Mindtree

Mindtree is a global information technology solutions company with revenues of over USD 400 million. Our team of 11,000 experts engineer meaningful technology solutions to help businesses and societies flourish. We enable our customers achieve competitive advantage through flexible and global delivery models, agile methodologies and expert frameworks.