Mindtree
Welcome to possible

When it comes to managing data, USA's leading bank, banks on us.

Banks need to ensure quality, consistency and precision of data that is fed into their mission-critical applications. This is possible only with a robust and scalable Business Intelligence (BI) solution.

Here's how Mindtree helped a leading US bank manage their data, more effectively and efficiently.

The challenge
The bank was not able to handle enormous amount of mission-critical data every day. As a result, meeting stakeholder expectations and focusing on strategic initiatives was becoming a challenge.
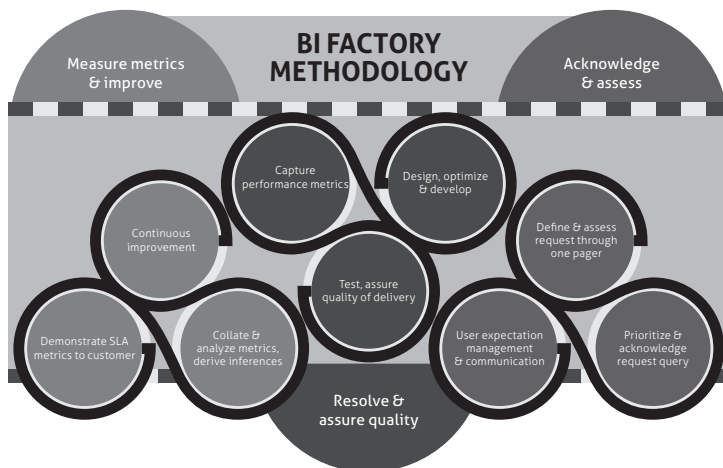
Our solution
Mindtree enhanced the customer's data warehouse by building a cost-effective, value based and scalable business intelligence model called BI factory. We achieved timely delivery and quality by streamlining data from all work units. In collaboration with the customer, we devised a strategy to meet the future road map. The solution enabled us to deliver 230+ new reports and 1581+ enhancements.

Business impact
- Improved predictability in pricing and budgeting through unit-of-work based model
- Ensured faster time-to-market
  - Production fix turnaround improved by 25%
  - Enhancement turnaround improved by 40%
  - New report creation time improved by 60%
  - New universe creation time improved by 50%
  - Certainty in operations with pre-defined SLAs on quality and timelines
- Streamlined and improved service queue management with 100% tracking of service requests

Our approach

The BI factory had every BI work unit go through three primary phases as depicted below.

Our BI factory approach and methodology ensured that we:

- Performed initial assessment of requirements and clarified all queries
- Ensured quality of deliverables by focusing on design, development and testing of work units
- Employed measurable metrics to collate delivery performance and quality related data at every stage of the work unit execution

About Mindtree

Mindtree is a global information technology solutions company with revenues of over USD 400 million. Our team of 11,000 experts engineer meaningful technology solutions to help businesses and societies flourish. We enable our customers achieve competitive advantage through flexible and global delivery models, agile methodologies and expert frameworks.